

AI Tech Sprint Provider Burnout Part 3 FAQ (Updated)

Do solutions need to indicate a speaker likelihood score for any more than two speakers present in a single conversation (patient-provider audio recording)?

A: Competitors should be prepared to indicate speaker likelihood that could be encountered in a real clinical setting.

What does VA mean by “populating heterogenous existing note templates”? Are there some medical note templates specific to the VA?

A: The product should generate a standard medical progress note. In that, this note should provide a properly formatted, accurately detailed summary of a conversation as a complete Subjective, Objective, Assessment, and Plan (SOAP) note, including the:

1. Chief Complaint
2. History of Present Illness (HPI)
3. Review of Systems (ROS)
4. Past Medical History
5. Family History
6. Social History
7. Allergies
8. Medications
9. Physical Exam
10. Labs
11. Radiology
12. Assessment and Plan (A&P)
 - Chief Complaint
 - Patient Counseling Included
 - Work-up and Follow-up in A&P or Separate

In a typical clinical encounter, when does the recording begin?

A: The scenario includes the interaction between patient and clinician from the greeting to conclusion.

Would it be expected that solutions return both diagnoses and their corresponding code, or only the explicitly mentioned code A032?

A: The competitor shall decide what to return.

Will competitors have a chance to walk through the outputs with the clinical reviewer?

A: No.

Are all the files intended to be stored in a single folder, or is it possible that there will be files within sub-directories as well?

A: Files are intended to go into a single folder. Competitors may use sub-directories if there is specific value in doing so.

For Track 2, is it true that the file name will be inserted as PID?

A: Correct.

Is the file content digital or does the solution have to be Optical Character Recognition (OCR) enabled?

A: There is no requirement on the technology used.

Is it acceptable to review the final output file to make sure that there are no challenges or issues with the final upload?

A: Technically, it is possible to review. However, this could negatively impact the time limit and cause an elimination. There is a tight timeline to prevent human intervention. The Tech Sprint Team assesses how well the solution works. Once uploaded into the S3 bucket, no changes to the file are allowed. If competitors notice an issue, it is important to notify the VA immediately. Making changes to the file will cause a failure.

Can competitors have instructions for the user to select "copy" and paste the encounter summary and transcript into a Word Document?

A: Yes, please share the instructions with the VA.

Does a solution for Track 1 need to support video and phone visits?

A: No.